

SPARKLETOWN GOLD CARD

HOW TO USE YOUR SPARKLETOWN GOLD CARD

1. Visit <https://www.sparkletown.com.au/store/gift-card>, browse and select pre-loaded card amount (\$ AUD).
 2. Enter relevant purchasing and mailing details to ensure accurate delivery.
 3. Once arrived, the Gift Card is eligible to be used on all Sparkletown Car Wash facilities including:
 - a. Automatic Wash
 - b. Self-Serve Bays
 - c. Vacuums
 - d. Dog Wash, and
 - e. Vending
 4. Contact the on-site manager (8am-4pm) or email info@sparkletown.com.au for any further information.
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TERMS & CONDITIONS

When purchasing a Sparkletown Gold Card, you are agreeing to be bound by the following Terms and Conditions:

PURCHASE & DELIVERY

Upon receipt of your full payment via <https://www.sparkletown.com.au/store/gift-card> you will be supplied with a physical card via post to the address provided. Please allow 10 business days from purchase date of Gift Card. The cost of delivery will be added to your purchase prior to purchase completion.

All deliveries will need to be accepted by an individual at the delivery address, Sparkletown accept no liability for unauthorised acceptance and any consequential unauthorised redemption of the Gift Card. We do not accept responsibility for non-delivery due to incomplete or incorrect details provided. Any subsequential postage fees incurred will be at the cost to the individual.

RECIPIENT

If you are proposing to mail a Gift Card directly to a third-party recipient, you should ensure that the recipient is aware of the above Terms and Conditions.

EXPIRY DATE

All Gift Cards will be valid for a period of three (3) years from the date of purchase.

RETURNS/RETURNS

Gift Cards are only designed to be used for the purchase of services at our car washes, no cash will be provided for excess funds available on Gift Cards. We are not responsible for and unable to replace Gift Cards which are lost or stolen. Gift Cards cannot be refunded or returned, unless required by law, all delivery fees are non-refundable unless required by law.

PRIVACY

During the order process certain personal details will be collected from the purchaser. This information will be shared with a third-party delivery agent as is necessary for the delivery to be fulfilled. The purchaser is required to obtain the consent of all recipients prior to providing personal information to Sparkletown for the purpose of sending a Gift Card.

APPLICABLE LAW

These Terms & Conditions are to be construed and enforced in accordance with the laws of Queensland, Australia.

CHECK BALANCE

To check the balance of your card please email info@sparkletown.com.au - the updated balance will be provided within two (2) business days of email.